

## Cookies Policy Tenthotels

The Website [www.tenthotels.com](http://www.tenthotels.com) belongs to TENTMORE S.L. and complies with the requirements according to Spanish Law 34/2002, of July 11th, on the Information Society and Electronic Commerce Services, as well as with the Royal Decree-Act 13/2012, of March 30th, as well as the reporting obligation towards the user stated in the Organic Law 15/1999, of December 13th, on Personal Data Protection.

### Identification Data

- Name: TENTMORE S.L.
- VAT Number: B-16630147
- Address: Gremi Hortolans, 11. Piso 1, Puerta 12
- Province: 07009 Palma de Mallorca - España
- Telephone: +34 971 006 007 Email: [info@tenthotels.com](mailto:info@tenthotels.com)
- URL: <https://www.tenthotels.com>

### Legal Notice

In accordance with prevailing legislation in terms of data protection and information society and electronic commerce services, the users accept that the personal data provided to the website, or any other data given to TENTMORE S.L. in order to access certain services, will be included in files owned by TENTMORE S.L., with the purpose to provide the requested services, identify the users who request customized services online, manage basic administrative tasks, as well as keep them informed, via email or other means, about any products or services related to TENTMORE S.L.. The users state their explicit consent to receiving advertising, included in emails or other means related to commercial communications. TENTMORE S.L. agrees to abide by its obligation to ensure the secrecy of personal data and its duty to treat such data as confidential and will, to this end, take all necessary measures to prevent these data being altered, lost, processed or accessed without authorisation, in line with the current state of technological developments and in compliance with the Organic Law 15/1999 of December 13th, on Personal Data Protection, as well as any other legislation that may apply.

The data required in the fields marked with an asterisk (\*) are obligatory, as it is considered the minimum information in order to manage a request or develop the desired service. The rest of the fields are optional. Users will in all cases be responsible for the truthfulness of the data provided, with TENTMORE S.L. reserving the right to exclude any user who provides false data from the registered services, without prejudice to any other legal actions this may incur.

Users have the right to access, rectify, cancel and oppose data by sending a written statement, including a photocopy of their ID document to:

TENTMORE S.L, Gremi Hortolans, 11. Piso 1, Puerta 12, 07009 Palma de Mallorca - España.

### What is a Cookie?

Cookies are small pieces of data sent from a website and stored in a user's web browser while the user is browsing that website. Their main purpose is to recognize the users every time they access [www.fergushotels.com](http://www.fergushotels.com) and also allows you to improve the quality and usability of your website. Cookies are essential for the function of the internet. They cannot damage the user's

device and if they are activated in the configuration of your browser, they help identify and solve possible functioning errors [www.tenthotels.com](http://www.tenthotels.com).

## Types of Cookies

There are different types of cookies. They all work the same way, but there are slight differences:

- Session cookies: These cookies are only employed during a particular session and are deleted when the user closes the browser. Their main purpose is to identify the device type and support the website security and basic functions. They do not contain personal data that permits identifying a person.
- Permanent cookies: These cookies are stored in the hard disc of the device and our website is notified each time a user makes a new visit to [www.tenthotels.com](http://www.tenthotels.com); they have an expiry date, after which the cookie stops functioning. They allow the website to identify activities and preferences, analyse visits and understand how users arrive to it, all in order to improve services.
- Functionality cookies: These allow [www.tenthotels.com](http://www.tenthotels.com) to store decisions previously made by the user, like login or password. The information gathered by such cookies remains anonymous, which means that they do not contain your name, address or other data.
- Third-party cookies. These cookies are the ones installed by a website that the user is not visiting. They occur on social networks, like Facebook, or external contents complements like Google Maps. Some advertising companies use this type of file to follow a user's visits to each site where they are present.
- Analytic cookies: These cookies serve the purpose of regular maintenance and guaranteeing the best possible function and service for the user by storing data of your activity.

## The use of cookies [www.tenthotels.com](http://www.tenthotels.com)

By accessing [www.tenthotels.com](http://www.tenthotels.com), the users explicitly accept the fact that cookies may be used on their devices. If cookies are deactivated, browsing [www.tenthotels.com](http://www.tenthotels.com) may not be the best possible and some functions of [www.tenthotels.com](http://www.tenthotels.com) may not work correctly

a) Third-party cookies Cookies (Google Analytics) This site uses the Google Analytics service, which is provided by Google, Inc., with headquarters in 1600 Amphitheatre Parkway, Mountain View (California), CA94043, United States ("Google").

Google Analytics uses cookies to help analyse the use of a website. The data generated by the cookie regarding your activities (including your IP) will be sent and stored directly in Google's server in the US. Google will use this data to our benefit in order to make reports of a user's activity on our website and providing other services related to the website activity and internet use. Google may transfer this data to third parties when this is required by the law, or when those third parties process this data for Google. Google shall not link your IP address to any other data at their disposal.

If you wish, you may block the use of cookies in the configuration section of your browser. If you do so, however, you may not benefit from the full functionality of this website. By using this site, you agree to the treatment of your data by Google as mentioned above.

### **Name of cookies:**

\_utma

\_utmb

\_utmc

\_utmv

\_utmz

### **Purpose of cookies:**

These Google Analytics cookies generate an anonymous user ID, which is used to count the number of times the user visits www.tenthotels.com. They also store when a user visited the site for the first and for the last time. They calculate the length of a session and detect the origin of the user, and also establish certain keywords.

### **User configuration to avoid cookies**

www.tenthotels.com in compliance with current legislation, offers you all the information necessary to configure your browser (s) in order to maintain your privacy and safety regarding the use of cookies. To this end, we provide the information and links to the official support sites of the main servers so that you can decide whether to allow or block the use of cookies.

You can block cookies by means of browser configuration tools or configure your browser in order to receive notice when a cookie will be used:

- If you use Microsoft Internet Explorer, go to menu option Tools > Internet Options > Privacy > Configuration. For more details visit: <https://windows.microsoft.com/es-es/windows-vista/block-orallow-cookies> (link is external) and <https://windows.microsoft.com/es-es/windows7/how-to-manage-cookies-in-int...> (link is external) orer-9.
- If you use Firefox, go to menu option Tools > Options > Privacy > Cookies. For more details visit: <https://support.mozilla.org/en-US/kb/enable-anddisable-cookies-website-...>
- If you use Chrome, go to menu Options > Advanced Options > Privacy. For more details visit: <https://support.google.com/chrome/bin/answer.py?hl=es&answer=95647>(link is external)
- If you use Opera, go to Safety and Privacy to configure your browser. For more details visit: <https://www.opera.com/help/tutorials/security/cookies/>